

Organisation	Service(s) (Domestic or Sexual Abuse related)	Referral Criteria	Risk Level	Delivery Area	Contact
Herts Sunflower	Information, advice, awareness, signposting	N/A	All	Hertfordshire-wide	www.hertssunflower.org

<p>Refuge</p>	<p>Independent Domestic Violence Advocacy Service (IDVA)</p>	<p>Criteria:</p> <ul style="list-style-type: none"> • Male and female • Aged 16 + • Any form of domestic abuse: physical, emotional, psychological, sexual and financial abuse • Current or ex-partner or a family member. <p>Pathways:</p> <ul style="list-style-type: none"> • Statutory/non-stat agencies • MARAC • Self-Referral • Telephone • Email 	<p>High</p>	<p>Hertfordshire-wide</p>	<p>T: 0300 790 6772 E: hertsidva@refuge.org.uk or herts.idva@refuge.cjsm.net W: www.refuge.org.uk</p>
<p>Safer Places</p>	<ul style="list-style-type: none"> • Safe Accommodation • Community Services and Programmes (Inc. St Albans and Hertsmere Women’s Refuge sub-contract for West Herts areas) 	<p>Criteria:</p> <ul style="list-style-type: none"> • Assessed at Gateway, a menu of support: Refuge, community or programmes • High-risk = access to all three service options • Medium-High risk = all three service options • Medium Risk = community and programmes • Standard risk = programmes only with risk assessing and safety planning throughout programme on a 6-weekly basis. 	<p>All risk levels</p>	<p>Hertfordshire-wide</p>	<p>T: Gateway (24hr referrals): 0330 102 5811 E: referrals@saferplaces.co.uk W: www.saferplaces.co.uk</p>

		<p>Pathways:</p> <ul style="list-style-type: none"> • Access via 24/7 Gateway helpline • Email • On-line form • Any agency • Self-referral 		
<p>Welwyn Hatfield Women's Refuge</p>	<ul style="list-style-type: none"> • Safe Accommodation • Outreach • Ourspace - Children 	<p>Criteria:</p> <ul style="list-style-type: none"> • Female • 16yrs + • Current / previous DA <p>Pathways:</p> <ul style="list-style-type: none"> • Statutory, non-statutory • Self-Referral • Email • Telephone 	<p>Medium High</p>	<p>Welwyn Hatfield</p> <p>T: 01707 373743 E: admin@whwr.org W: www.whwr.org.uk</p>

<p>St Albans and Hertsmere Women's Refuge</p>	<ul style="list-style-type: none"> • Outreach • Programmes • Safe Accommodation - Refuge and Move on 	<p>Criteria:</p> <ul style="list-style-type: none"> • Female • 16yrs + • Current / previous DA <p>Pathways:</p> <ul style="list-style-type: none"> • Statutory, non-statutory • Self-Referral • Email • Telephone 	<p>Medium High</p>	<p>St Albans, Hertsmere, Watford, Dacorum, Three Rivers</p>	<p>T: Gateway (24hr referrals): 0330 102 5811 E: referrals@saferplaces.co.uk</p> <p>Outreach: T: 07501 492063 E: Sarahjackson@sahwr.org.uk</p> <p>Refuge: T: 01727 826431 E: lizperry@sahwr.org.uk</p> <p>W: www.sahwr.org.uk</p>
<p>Herts Domestic Abuse Helpline</p>	<ul style="list-style-type: none"> • Helpline • Email 	<p>Criteria:</p> <ul style="list-style-type: none"> • Open to all <p>Pathways:</p> <ul style="list-style-type: none"> • Confidential and anonymous email • Confidential and anonymous listening and signposting helpline 	<p>All risk levels</p>	<p>Hertfordshire-wide</p>	<p>T: 08 088 088 088 E: admin@hertsdomesticabusehelpline.org (general enquiries) kim@mailpurple.org (confidential email)</p> <p>W: www.hertsdomesticabusehelpline.org</p>

<p>SignHealth – services for Deaf people</p>	<ul style="list-style-type: none"> • Deaf IDVA (Independent Domestic Violence Advisor) • Deaf YPVA (Young Person Violence Advisor) 	<p>Criteria:</p> <ul style="list-style-type: none"> • Female / Male • 16yrs + • Current / previous DA • Deaf adults and young people experiencing domestic abuse <p>Pathways:</p> <ul style="list-style-type: none"> • Statutory, non-statutory • Self-Referral • Email • Telephone • Text 	<p>All risk levels</p>	<p>Hertfordshire-wide</p>	<p>Gen Text: 07966 976749 Gen Tel: 020 3947 2600 Gen Email: info@signhealth.org.uk</p> <p>Domestic Abuse Service: Text 88802 with the message 121SIGN Text or WhatsApp/Facetime 07970 350366 T: 020 3947 2601 E: da@signhealth.org.uk</p>
<p>Future Living – Hertford</p>	<ul style="list-style-type: none"> • Monica Programme • Wise Guys Programme • Counselling • Therapy • The Base (children) 	<p>Criteria:</p> <ul style="list-style-type: none"> • Present with historical or recent domestic abuse • All risk levels = offer a range of services depending on risk to complement needs or signposting. • No longer be living with perpetrator • 18yrs or over for adult domestic abuse service • Under 18 to access Children's DA Centre services • Male/female/non gender specific • Abstinent from any addictive substances 	<p>All risk levels</p>	<p>Hertfordshire-wide</p>	<p>T: 01992 537344 T: 07775 107520 E: info@futurelivinghertford.co.uk W: www.futurelivinghertford.co.uk</p>

		<p>Pathways:</p> <ul style="list-style-type: none"> • Other Service providers • Statutory / non statutory • Self-Referral 		
<p>Watford Women's Centre +</p>	<ul style="list-style-type: none"> • DA Coordinator • DA Case worker • My Ally Project - volunteer befriending / support • My Life Programme Counselling • Courses - educational and therapeutic 	<ul style="list-style-type: none"> • Criteria: Women, • Aged 18yrs+ • Present with historical or recent domestic abuse issues • All risk levels = offer a range of services depending on risk to complement needs or signposting. <p>Pathways:</p> <ul style="list-style-type: none"> • Self-referral • Any agency 	<p>All risk levels</p>	<p>Hertfordshire-wide</p> <p>T: 01923 816226 T: 01923 816 229 E: general@watfordwomenscentre.org.uk W: www.wwcplus.org.uk</p>

<p>Survivors Against Domestic Abuse (SADA)</p>	<ul style="list-style-type: none"> • Safe Spaces • Drop ins • Safety and Legal Support • Housing Navigators 	<p>Criteria:</p> <ul style="list-style-type: none"> • Male and Female • Current / past DA • Current / previous relationship • Age 16yrs + <p>Pathways:</p> <ul style="list-style-type: none"> • Housing teams • External and internal agencies • Self-referrals • Email • Phone • Walk ins to the CSC. 	<p>All risk levels</p>	<p>Stevenage, North Herts, Welwyn Hatfield, East Herts</p> <p>Hertfordshire-wide</p>	<p>T: 01438 242666 E: SADA@stevenage.gov.uk W: www.stevenage.gov.uk/town-and-community/community-safety/stevenage-against-domestic-abuse-sada</p>
<p>Herts Mind Network</p>	<ul style="list-style-type: none"> • Three Rivers Domestic Abuse Caseworker Service 	<p>Criteria:</p> <ul style="list-style-type: none"> • 18 years+ • Male or Female • Living in the Three Rivers area or Watford Community Housing Tenant • Experiencing domestic abuse <p>Pathways:</p> <ul style="list-style-type: none"> • Self-Referrals • Statutory and voluntary services 	<p>Standard Medium</p>	<p>Three Rivers, Watford</p>	<p><u>Domestic Abuse Caseworker Service:</u> T: 01923 727141 E: dac@hertfordshiremind.org W: www.hertsmindnetwork.org</p>
<p>I am Cherished</p>	<ul style="list-style-type: none"> • Chat Group • Recovery Toolkit • Freedom Programme 	<p>Criteria:</p> <ul style="list-style-type: none"> • Women • Current / previous DA • 16yrs + <p>Pathways:</p> <ul style="list-style-type: none"> • Email (preferred) 	<p>All risk levels</p>	<p>Dacorum, Three Rivers</p>	<p>T: 01442 767390 E: enquiries@iamcherished.co.uk W: www.iamcherished.co.uk</p>

		<ul style="list-style-type: none"> • Telephone • Self-referral • Statutory / non-statutory 		
<p>For Baby's Sake Trust</p>	<p>For Baby's Sake Programme</p>	<p>Criteria:</p> <ul style="list-style-type: none"> • Are expecting a baby and ideally haven't reached 28 weeks of pregnancy • Are experiencing domestic abuse within their relationship • Wish to share the parenting of the baby, whether they are/stay together as a couple or not • Will both be aged over 17 years when the baby is born • Might have experienced significant difficulties in their own childhood and want a better start for their baby • Want their children to grow up seeing a healthy relationship between their parents 	<p>All risk levels</p>	<p>North Herts, Stevenage, Welwyn/Hatfield</p> <p>T: 01438 873420 (Gen) T: 07702 538080 (Herts) E: welcome@forbabysake.org.uk W: www.forbabysake.org.uk</p>

Walk the Walk (Previously Hertfordshire Practical Parenting Programme (HPPP))	Phoenix Against Domestic Abuse	Criteria: <ul style="list-style-type: none"> • Female/Male • 16yrs + • Current / previous DA Pathways: <ul style="list-style-type: none"> • Agency referral • Self-Referral • Email • Telephone 	All risk levels	Hertfordshire-wide	T: 01992 638 000 E: info@walkthewalkcic.co.uk W: www.walkthewalkcic.co.uk
Catch22	Hertfordshire Beacon Victim Care	Criteria: <ul style="list-style-type: none"> • Aged 4+ • Victim of crime regardless of when crime happened Pathways: <ul style="list-style-type: none"> • Self-referral by phone, email, website • Police • Third party 	Standard Medium	Hertfordshire-wide	T: 0300 0115 555 (Option 3), E: info.hertfordshirebeacon@catch-22.org.uk W: www.hertfordshirebeacon.org

<p>Hertfordshire Association for the Care and Resettlement of Offenders, (HACRO)</p>	<p>Caring Dads Programme</p>	<p>Criteria:</p> <ul style="list-style-type: none"> • Adult male • Allegations of domestic abuse. <p>Pathways:</p> <ul style="list-style-type: none"> • Statutory and non-Statutory agencies. • Self-Referrals - if going through family courts • CAFCASS Sect. 7 	<p>All risk levels</p>	<p>Hertfordshire-wide</p>	<p>T: 01727 854727 (Gen) E: office@hacro.org.uk caringdads@hacro.org.uk W: www.hacro.org.uk</p>
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<p>The Change Project</p>	<p>Community based Respect accredited domestic abuse perpetrator programmes – Early Intervention and longer</p>	<p>Criteria:</p> <ul style="list-style-type: none"> • Adult male • Adult female • Those who want to stop being abusive towards intimate partners • Those motivated to change their behaviour. <p>Pathways:</p> <ul style="list-style-type: none"> • Statutory and non-Statutory agencies. • Self-Referrals • CAFCASS 	<p>All Risk Levels</p>	<p>Hertfordshire-wide</p>	<p>T: 01245 258 680 T: 0845 3727701 E: tcp@thechange-project.org W: www.thechange-project.org</p>
<p>Mountain Healthcare - Herts Sexual Assault Referral Centre (SARC)</p>	<p>Healthcare, support and practical help:</p> <ul style="list-style-type: none"> • Medical assessment/treatment • Forensic examination 	<p>Criteria:</p> <ul style="list-style-type: none"> • Adult male • Adult female • Children aged 13+years • Recent or historical sexual violence and abuse <p>Pathways:</p> <ul style="list-style-type: none"> • Statutory and non-Statutory agencies. • Self-Referrals 	<p>All Risk Levels</p>	<p>Hertfordshire-wide</p>	<p>T: 0808 178 4448 E: Herts.SARC@nhs.net W: www.hertssarc.org</p>

<p>One YMCA (ECP)</p>	<ul style="list-style-type: none"> • The Hertfordshire Independent Sexual Violence Advisor (ISVA) Service • Outreach development service 	<p>Criteria:</p> <ul style="list-style-type: none"> • Adult male • Adult female • Children aged 13+years • Recent or historical sexual violence and abuse <p>Pathways:</p> <ul style="list-style-type: none"> • Statutory and non-Statutory agencies. • Self-Referrals 	<p>All Risk Levels</p>	<p>Hertfordshire-wide</p>	<p>Email: hertsisva@oneymca.org</p>
<p>One YMCA (East Quadrant)</p>	<p>Family Support Service</p>	<p>Eligibility:</p> <ul style="list-style-type: none"> • Low level domestic abuse. <p>Pathway:</p> <ul style="list-style-type: none"> • Families First Triage • Health and Education • Domestic Abuse Notifications • Social Care Support • professional • self-referrals • online form 	<p>Standard</p>	<p>Broxbourne, East Herts, Welwyn Hatfield</p>	<p>T: 0300 123 7572 E: Eastherts.FCSenquiries@oneymca.org Broxbourne.FCSenquiries@oneymca.org WelHat.FCSenquiries@oneymca.org W: www.oneymca.org/what-we-do/family-work/hertfordshire-family-centre-services/ www.hertsfamilycentres.org/family-centres.aspx www.oneymca.org</p>

<p>InspireAll</p>	<p>Family Support Service</p>	<p>Eligibility:</p> <ul style="list-style-type: none"> • Low level domestic abuse. <p>Pathway:</p> <ul style="list-style-type: none"> • Families First Triage • Health and Education • Domestic Abuse Notifications • Social Care Support • professional • self-referrals • online form 	<p>Standard</p>	<p>Dacorum, Hertsmere, St. Albans, Three Rivers, Watford</p>	<p>T: 01727 744250 E: info@inspireall.com W: www.inspireall.com/what-we-do/family-services/ www.hertsfamilycentres.org/family-centres.aspx</p>
<p>Barnardos</p>	<p>Family Support Service</p>	<p>Eligibility:</p> <ul style="list-style-type: none"> • Low level domestic abuse. <p>Pathway:</p> <ul style="list-style-type: none"> • Families First Triage • Health and Education • Domestic Abuse Notifications • Social Care Support • professional • self-referrals • online form 	<p>Standard</p>	<p>North Herts, Stevenage</p>	<p>T: 0300 123 7572 E: lbr.fcenquiries@barnardos.org.uk (Letchworth, Baldock, Royston, Hitchin, Knebworth) stevenage.fcenquiries@barnardos.org.uk (Stevenage) W: www.hertsfamilycentres.org/family-centres.aspx</p>