

Dr Ildiko Cseri  
Commissioning and Development Officer  
Strategic Partnerships Team  
Hertfordshire County Council  
Farnham House, Six Hills Way  
Stevenage  
SG1 2FQ

29<sup>th</sup> October 2025

Dear Dr Cseri,

Thank you for submitting the Domestic Homicide Review (DHR) report (Fiona) for Three Rivers Community Safety Partnership (CSP) to the Home Office Quality Assurance (QA) Board. The report was considered at the QA Board meeting on 30<sup>th</sup> September 2025. I apologise for the delay in responding to you.

Please find the QA Board's feedback in the form below. On completion of the changes suggested the DHR may be published.

Once completed the Home Office would be grateful if you could provide us with a digital copy of the revised final version of the report with all finalised attachments and appendices and the weblink to the site where the report will be published. Please ensure this letter and the feedback form is published alongside the report.

Please send the digital copy and weblink to [DHREnquiries@homeoffice.gov.uk](mailto:DHREnquiries@homeoffice.gov.uk). This is for our own records for future analysis to go towards highlighting best practice and to inform public policy.

The DHR report including the executive summary and action plan

- should be converted to a PDF document and be smaller than 20 MB in size;
- this final Home Office QA Board letter and feedback form should be attached to the end of the report as an annex;
- the DHR Action Plan should be added to the report as an annex. This should include all implementation updates and note that the action plan is a live document and subject to change as outcomes are delivered.

Please also send a digital copy to the Domestic Abuse Commissioner at [DHR@domesticabusecommissioner.independent.gov.uk](mailto:DHR@domesticabusecommissioner.independent.gov.uk)

On behalf of the QA Board, I would like to thank you, the report chair and author, and other colleagues for the considerable work that you have put into this review.

Yours sincerely,

Home Office DHR Quality Assurance Board

**DHR QA Board Feedback for the Community Safety Partnership**

<b>TITLE OF DHR</b>	Fiona
<b>COMMUNITY SAFETY PARTNERSHIP</b>	Three Rivers
<b>DATE REVIEWED BY QA BOARD</b>	30th September 2025
<b>DECISION</b>	Publish with amendments
<b>GOOD PRACTICE COMMENDED</b>	<ul style="list-style-type: none"> <li>• There are numerous examples of effective frontline practice, including multi-agency collaboration, police consideration of an evidence-led prosecution, and a good level of domestic abuse awareness demonstrated by housing services.</li> <li>• Issues relating to equality and diversity are addressed thoroughly and appropriately.</li> <li>• The chronology is commendable for its level of detail, covering a significant period and documenting extensive contact with various agencies.</li> <li>• The report presents a strong, evidence-based analysis of the impact that domestic abuse had on Fiona, highlighting occasions where agencies did not respond appropriately to coercive and controlling behaviour. It also explores the links between domestic abuse and suicide. This analysis is balanced with recognition of good practice and identification of areas for improvement.</li> <li>• The illustration of the progress made against the recommendations, as shown in the overview report is particularly useful.</li> </ul>
<b>FEEDBACK FOR FUTURE DHRs</b>	It appears from the report that the GP practice was not a contributor to the DHR by way of IMR. Nor was a Hertfordshire & West Essex Integrated Care Board safeguarding representative involved in the panel meetings. The report does refer to a GP practice, but it is unclear where this came from. In future reviews, please ensure involvement and representation from both GP practices and ICBs during the DHR process.

	<b>DHR SECTION</b>	<b>DHR QA BOARD FEEDBACK (improvements required before publication)</b>
	Title Page	No amendments required.
1	Contents Page	Please consider including page numbers in the contents page.
2	Pen Portrait	No amendments required.
3	Condolences	No amendments required.
4	Confidentiality and Anonymity	<ul style="list-style-type: none"> <li>In section 1.3.2, the report states that the sexes of any children have been removed and that Fiona's adult children will be referred to as Child A and B. However, there are still references to their sex in the following sections: 1.6.1, 2.2.1, 3.1.27, 3.1.44, 3.1.117, 3.1.119, 3.1.121, 4.1.2, 4.1.2 and 4.3.22. Please remove these to ensure anonymity.</li> <li>In section 3.1.52, there is a reference to a person's name, which is possibly the real name of one of Fiona's sisters. Please amend this.</li> </ul>
5	Terms of Reference	No amendments required.
6	Equality and Diversity	No amendments required.
7	Background Information	No amendments required.
8	Combined Chronology	<ul style="list-style-type: none"> <li>In section 3.1.4, it is not clear whether it was Fiona or George that was referred to Hertfordshire Partnership University NHS Foundation Trust (HPFT). Please clarify this.</li> <li>In section 3.1.15, it is not clear to who Fiona disclosed taking her mother's medication. If this information is known, please clarify this.</li> <li>In section 3.1.22, the word "referral" is missing. Please amend this.</li> <li>Section 3.1.53 refers to a phone call between an agency and Fiona and quotes Fiona as saying that George "buys everything for the house and looking after" her, as she "cannot do anything for herself". It follows up with "This is clear evidence that George 'cares' for Fiona and that she is unable to protect herself". The use of quotation marks in 'care' suggests a need for exploration of what the author means, considering the coercive and controlling behaviour.</li> </ul>

		<ul style="list-style-type: none"> <li>In section 3.1.112, the word “A” is missing before “neighbour”.</li> </ul>
9	Overview	In section 4.3.4, there is a typing error, “recoded” should read recorded.
10	Analysis	<p>Please consider the following amendments:</p> <ul style="list-style-type: none"> <li>In section 5.3.2, there appears to be a typing error with “recoded” instead of “recorded”.</li> <li>In section 5.3.7, it states “In the time period National Probation Service were supporting George, whilst there was information that pointed towards concerns for Fiona (and her unborn children) being at risk, domestic abuse was not yet disclosed, nor therefore defined within this case”. “Supporting” should be replaced with “supervising”.</li> <li>In section 5.5.15, it states “A trained professional is a point of contact for all domestic abuse victims approaching our Housing Service, to ensure they are provided with the correct support and guidance.” This appears to be a typing error and “our” should be replaced with “the”.</li> </ul>
11	Conclusions	No amendments required.
12	Lessons learnt and recommendations	No amendments required.
13	Timescales	No amendments required.
14	Involvement of family / friends / community	<ul style="list-style-type: none"> <li>In section 1.6.2, there is a typing error and one of the sisters is referred to as Fiona which is the name of the victim. Please amend this.</li> <li>In section 1.6.3, there is a line “Following the conversation with Antonia on 29.02.24 and again on 01.02.24”. The second date may be a typing error as the executive summary states the second conversation took place on 01.03.24. Please amend this.</li> </ul>
16	DHR contributors	In section 1.7.1, there is a reference to a member of staff with the initial NV within the list of contributors. No other individual names are in the list, so it is unclear if this is a typing error.
17	DHR Panel	It would be useful to understand if Refuge were able to offer insight into the experiences of domestic abuse victims with disabilities. If not, it would have been helpful to seek another agency to give this view, given the context of review.

18	DHR Author	No amendments required.
19	Parallel Reviews	In section 1.10.3, there appears to be a typing error: A “series” incident review, should this read “serious” incident review.
20	Dissemination	Please expand the dissemination list to include the Domestic Abuse Commissioner, the local Police and Crime Commissioner and the family.
22	Action Plan	No amendments required
23	Has there been a request to withhold publication?  <i>If Yes, include the reason for the request. Is it proportionate and appropriate?</i>	No.
24	Any other comments	<ul style="list-style-type: none"> <li>• Whilst there is reference to a pre-sentence report completed in December 2015, the offence type is not set out nor what he was sentenced to. It is not clear what the Probation Service’s risk assessment of George was. If known, please consider including this.</li> <li>• Please consider amending the following: <ul style="list-style-type: none"> <li>○ Exec summary 4.1 – Chair made contact with “Fiona”, sister to the deceased – this should read Antonia.</li> <li>○ Exec summary 9.12 – CPS should read CSP.</li> <li>○ Overview report 1.9.1 – AAFDA – stands for Advocacy After Fatal Domestic Abuse rather than Action After Fatal Domestic Abuse.</li> <li>○ Overview report 3.1.48 – “victimless prosecution” should be replaced with “evidence led prosecution”.</li> <li>○ Glossary p.134 – some acronyms are missing which should be included. For example, DARA.</li> </ul> </li> </ul>